

Alert

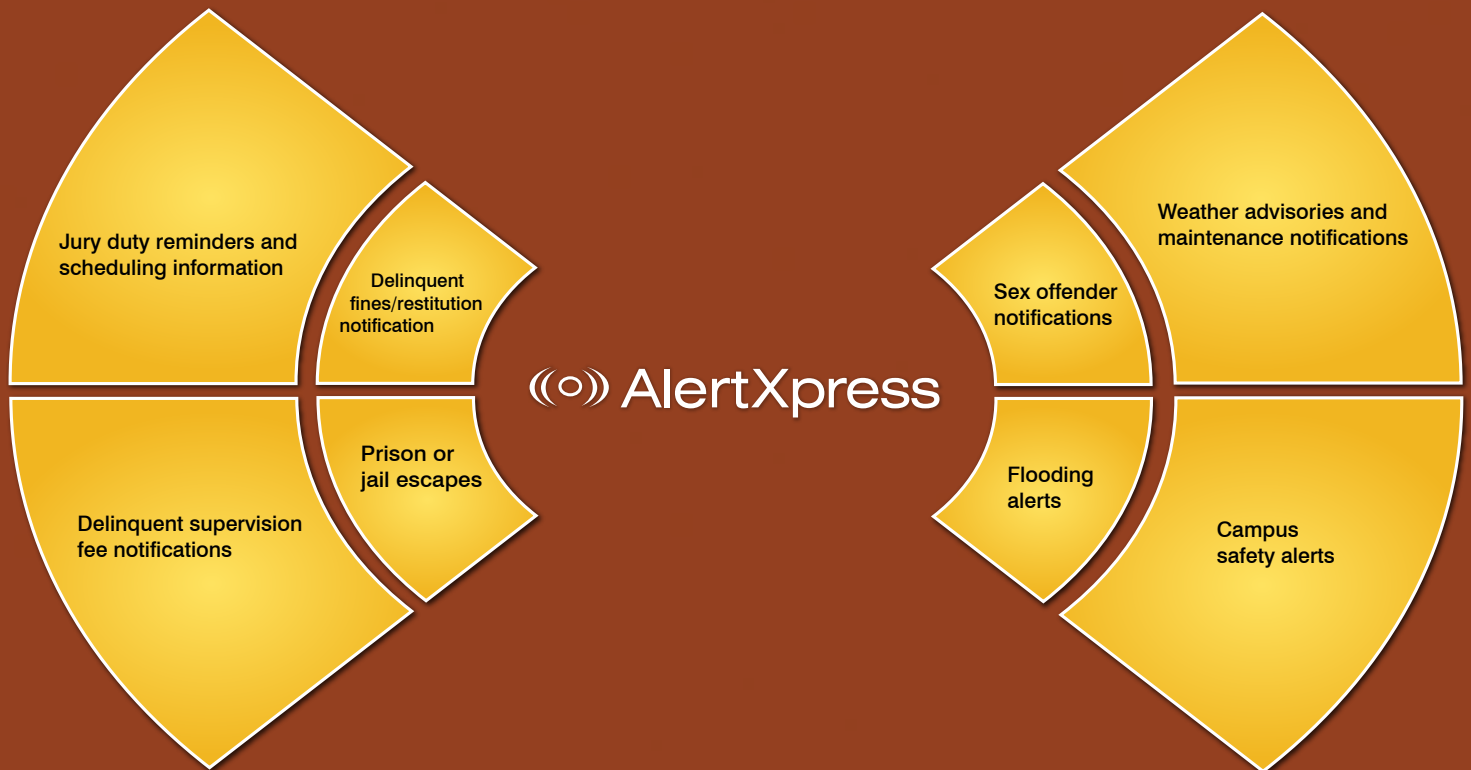
“AlertXpress is a continuation of our plan to ensure the safety of residents in the Commonwealth. We work hard to make our prisons safe and we want to do everything in our power to make the residents who live near our prisons feel as safe as possible.”

John D. Rees
Commissioner
Kentucky Department of Corrections

Harness the power of the Appriss Communication Platform on demand with AlertXpress.

AlertXpress...

- is a high-speed notification solution.
- provides government agencies with the ability to create and deliver large-scale notifications to people and businesses immediately and effectively.
- utilizes the telephone, fax, or any device capable of accepting text e-mail: cell phone, pager, or PDA.





Prison/Jail Escapes

Escaped convicts pose a threat to the community. During an escape, jail staff must focus on recovery and have little time to communicate with the public. The Kentucky Department of Corrections and the Clinton County Jail in Pennsylvania both chose to automate this process using AlertXpress. Now, with the click of a mouse or a phone call to the AlertXpress Administration Line, these agencies initiate communications with their communities quickly. They can send notifications about an escape and updates on the status of the search, eliminating the need for time-consuming manual communications, and providing peace of mind for their neighbors.

Sex Offender Notifications

Kentucky law requires that sex offender notification be made to any member of the community who requests it. The Kentucky State Police selected AlertXpress to allow concerned citizens to register their ZIP code and phone number via a toll-free phone line. As updates to the Kentucky registry occur, AlertXpress initiates calls to everyone registered in that ZIP code, notifying them that a sex offender has moved into the area and directing them to the KSP Sex Offender Web site for more details.

Safety Alerts

All communities have a need for some form of alert broadcast, whether the threat is a chemical spill, weather emergency, or prison escape. In Sharp County, Arkansas, the sheriff's department previously alerted residents about flood evacuations by going door to door. Now, using AlertXpress, residents are alerted via phone or e-mail, saving valuable time. At Arkansas State University, the campus police alert all dorm residents of weather advisories, maintenance visits, and safety bulletins via AlertXpress. Students are more informed and the police can contact any room at any time.

Fine/Fee Recovery

Collecting fines and supervision fees is often a time-consuming, labor-intensive process for government agencies. As a result, it often goes undone. The Arkansas Department of Community Corrections and the Independence County Circuit Court decided to leverage the Arkansas statewide AlertXpress system for this task. By using AlertXpress to call individuals on the delinquent list, these agencies were able to reach hundreds of people in a matter of minutes on a regular basis – without wasting valuable staff time. The results are astounding. In the first month of calling, Independence County, population 35,000, collected \$5,400 in delinquent fines.

Staff Recall

Many law enforcement personnel carry both pagers and cell phones. With the ability to broadcast both text and voice messages to cell phones, AlertXpress can render the need to carry pagers obsolete. Likewise, by setting up notification templates in AlertXpress, agencies can create groups and notifications tailored to specific events and teams. In Sharp County, Arkansas, the sheriff's department set up each search and rescue team as a group in AlertXpress. Now, with the click of a mouse, dispatch can initiate calls to all team members, giving them updates and directions on the event that requires their attention.

Court Reminders

Communicating schedule changes and reminders with jury pools, defendants, and witnesses can be time-consuming. In Multnomah County, Oregon, a focused effort to decrease the failure to appear rate in court has shown significant success. Defendants are sent reminders on hearing dates, times, and locations prior to their court appearance. Results include a 45 percent reduction in the failure to appear rate from hearings not receiving reminder calls. The county projects cost savings of \$1.9 million.

Put AlertXpress to Work for You

For more information about AlertXpress or to arrange for a demonstration, contact our sales department at 1-866-APPRISS (1-866-277-7477) or info@appriss.com.

